

Northampton Borough Council - Northampton Diverse Communities Forum

Thursday, 21 January 2016 at 6:30 pm – 8.30pm

Agenda

1. **Welcomes, introductions and apologies**
2. **Minutes and matters arising**
3. **Jonathan Lewis - Assistant Director for Learning, Skills and Education**
4. **Sergeant Steve Bedford - Hate Crime and Incidents Project**
5. **Action Plan**
6. **Items for Discussion at the Next Meeting**
7. **Date Of Next Meeting**
March 24th The Holding Room, The Guildhall. 6.30pm -8.30pm

Map and directions at: www.northampton.gov.uk/guildhall

For more information about this meeting please contact:
Alice Morgan, Community Development Officer



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Tel: 01604 837795



More information about the Forum generally is at: www.northampton.gov.uk/forums



Facebook page: www.northampton.gov.uk/dcf

Please note that this Forum is supported and funded by Northampton Borough Council. The Forum may work in partnership and collaboration with other community groups, councils and local services from time to time. The views expressed and decisions taken by the Forum are not necessarily those of Northampton Borough Council.



NORTHAMPTON
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Code of Conduct for the Forums

This Code of Conduct sets out the standards that the Forums expect of its members. It aims to provide members with an effective ethical framework in which to do business. It is not intended to be exhaustive, or to cover every eventuality, but sets out some common sense requirements to enable the forums to function smoothly and successfully.

It is the responsibility of the Chair to encourage and enable input from forum members, to ensure all voices are heard.

1. Meeting Etiquette

As an attendee you must comply with the following requirements and any others that may be stated from time to time:

- 1.1** Contribute positively to discussions concerning the issues of the meeting
- 1.2** Be friendly, polite, courteous and respectful at all times to fellow members, and others present
- 1.3** Not insult, abuse or use offensive language or behaviour
- 1.4** Comply with Northampton Borough Councils Equal Opportunities Policy
- 1.5** Demonstrate actively that you are interested in and care about the issue that you are discussing and want to make a positive difference
- 1.6** Show respect for buildings, facilities and equipment being used
- 1.7** Speak only through the Chairman of the meeting and not interrupt, heckle, make distracting noises or gestures
- 1.8** Speak clearly into any microphone provided and comply with any instructions given about its use

2. Being Objective

- 2.1** Your own experience and views should inform, but not dominate or dictate how you participate.
- 2.2** If you have a specific issue with regards to a service matter to raise these can be discussed with a member of staff at the end of the each meeting or you can ask for the appropriate officer details. Meetings attended by other residents are not the place to raise any issues of this nature.
- 2.3** Be Fair
- 2.4** You must have and show respect for the people you deal with, and take their circumstances and personal differences into account. This is about putting equality into practice. The key is simply to respect differences fairly, so that you do not exclude anyone, or treat anyone inappropriately or unfairly because of their particular circumstances.

Breaching the Code of Conduct

If any person's behaviour breaches this Code of Conduct, they will be required to leave the meeting and vacate the premises where it is being held. They will not be permitted to attend future meetings unless they provide satisfactory evidence to Northampton Borough Council that they will comply with the Code – e.g. a letter of apology.

If you would like further information or if you would like to discuss the Code of Conduct please contact Vicki Rockall, Partnerships and Communities Manager at vrockall@northampton.gov.uk or on 01604 837074

Agenda Item 2

Northampton Borough Council - Northampton Diverse Communities Forum

Thursday, 12 November 2015 at 6:30 pm until not later than 8:30 pm

Agenda

1. Welcomes, introductions and apologies

Present: Rutendo Nyatsine (Co Chair) RN, Cllr James Hill (JH), Denise Birkett (DB – NHS Dental), Matthew Toreson (MT – Voluntary Impact Northampton, NBC, LGBTQ Forum), Nicholas Stevens (NS – Police), Pauline Woodhouse (PW – BMESRP), John Rawlings (JR – Quakers), Anjona Roy (AR – Northamptonshire Rights & Equality Council), Tendai Ndongwe (TN-NHFT), Thom Cosgrove (TC- NHFT), Alice Morgan (AM – NBC), Nisha Mejer (NM- NBC)*

*Took minutes

Apologies : Cllr Malpas,

RN welcomed everyone to the meeting

2. Minutes and Matters Arising

AR: correction on page 2: The NREC Hate Crime event took place as part of National Hate Crime Week.

AM asked to have someone from the education department at NCC but no one was available. AM spoke to Morcea Walker who is compiling a report which will be ready in Jan 2016 and is happy to attend the Forum.

AR suggested that the forum is given the opportunity to relate to policy rather than talk about someone gathering information.

ACTION: recommended that the Forum contact Janet Doran and invite to the next meeting.

JR stated that he attended the Pensioner's Forum meeting and said that the attendance was low. This can be expensive and frustrating for organisations presenting.

ACTION: PW to give contacts of people who want to attend Forums. AM/NM to contact.

3. Patient Involvement Team, Northamptonshire Health Foundation Trust - John Leivers

**Equality and Inclusion Team, Northamptonshire Health Foundation Trust
- Thom Cosgrove**

John Leivers from NHFT's Patient Involvement Team could not attend. Tendai Ndongwe and Thom Cosgrove from the Equality and Inclusion presented instead.

A video was shown to the Forum members. Video can be found here:

https://www.youtube.com/watch?feature=player_embedded&v=TjnpGQIG4ts

TN also handed out a presentation about BME Reverse Commissioning.

Reverse Commissioning is a pilot project that involves implementing value-based commissioning from BME communities to improve access, services and patient

experiences for BME service users. RC also supports NHS organisations to better engage with BME communities and is an effective tool to address ethnic health inequalities using information and learning outcomes to influence commissioning by local Clinical Commissioning Groups.

TN explained the project model and is working with BMESRP, Somali groups, Community Church Groups etc. Would like to open the project to other communities including Eastern European groups. The organisation wants to collect data from ethnic groups. There is an under representation of BME groups accessing mental services.

PW added that according to BME demographics, there is a lower percentage of people coming through. Looking at reasoning why this is.

ACTION: NM to share presentation with Forum members.

TN explained that this project is commissioned by CCGs. As a provider the group can be as inclusive as possible. However, there is very limited funding.

AR enquired as to how different focus groups can be tied in together. Accepts that funding is tight but would like to see objectives being set which meets with the Equality Act.

PW said that she has been involved with the project and will take on board points made. At the first stage, a list of action points was gathered. Now, the project is moving on to stage 2. This is still a work in progress.

TN added that the passion is clear from the groups and people are coming forward to give their time. Will highlight to groups that there is budget for expenses. The model is being trialled in mental health and will expand to other areas.

TN also invited people to be on a panel to interview for Director of Nursing.

4. Dental Health Services, Northamptonshire Health Foundation Trust - Denise Birkett

DB gave an overview of the work that Dental Health Services does. November is Mouth Cancer Awareness Month. Mouth Cancer is on the rise and more prevalent in certain communities especially where the substance paan is used.

The organisation works with children, the elderly and people with special needs as well as other groups.

DB highlighted the importance of hygiene and oral health as lack of hygiene can be linked to other illnesses. The organisation will work with groups and communities from all areas.

Lack of health care of teeth on children has an impact on diet and social issues can occur. Northamptonshire has the highest number of children admitted to hospital due with these issues. This may be due to good reporting.

PW asked for a breakdown of data and the ethnicity of people. DB stated that this information is now being asked for.

The team visits special needs schools but don't have the resources to visit every school. School surveys were phased out 10 -12 years ago. Therefore need parents support to implement and educate parents on what they buy for their children. DB has found it difficult to penetrate schools.

JR also suggested working with Health Visitors.

AR suggested that DB contact the Supplementary Schools. AR questioned how many BME groups attended free dental services. There isn't enough awareness of the dangers of pain.

PW highlighted that the African and Caribbean communities eat sweet fruit. It would be beneficial for them to have a drop in service. DB said that the organisation carries out training sessions with service providers and distributes material in different languages.

DB has tried to engage with travellers via Home Start. However, from previous experience meetings have been cancelled at short notice.

PW suggested changing the strategy as to way travellers are approached.

DB said that there is complete exemption of costs for certain groups. Forms are available in GP surgeries, Pharmacies and hospitals. Patients need to ask for a HC1 form.

AM suggested that DB could attend community fun days held in priority areas as part of Weeks of Action and wider engagement. There is also a Women's Forum health day taking place in June next year.

5. Action Plan

PW thanked everyone who attended the Black History event. Will send a written feedback.

AM advised that a Black History Month calendar was not produced as details for only 3 events were sent through – these details were instead circulated independently. AM asked people to send further information of Black History Month 2016 events through, in order for a calendar of events to be coordinated.

AM added that the Diwali workshops were well attended by people of all ages and communities, and that the Diwali event was a great success.

MT stated that solar no longer exists as charity. MT is part of a working group looking to set up a new style of support group for HIV + people. Please contact MT for further information, or to be part of the process.

AM commented that Luisa Jepson is no longer working for Northants Police as Hate Crime Coordinator. **ACTION:** The Forum would like to send a card to say thank you for her work.

AR highlighted that the Hate Crime event was a success at All Saints Church. This was part of Hate Crime Week. AM has received 17 responses for Hate Crime Survey. **ACTION:** AM and NM to send paper copies to AR.

There is a proposed privatisation of Police Control Room and the Forum raised concerns about the impact of this.

ACTION: AM to create a draft letter to send.

6.Items for Discussion at the Next Meeting

AR: Next year is the 40th anniversary Race Relations Act. Would like to this to be discussed for next meeting.

7.Community Information Exchange

AM: Council Tax consultation to be sent out.

NIFF seminar 18th November – held as part of Interfaith Week.

AM informed the Forum of the Public Spaces Protection Order consultation which is now live and on the NBC website.

ACTION: AM /NM to send out the consultation to the Forum.

Chief Inspector Gary Ashton is now the lead for Hate Crime.

World AIDS Day ceremony is taking place on 1st December at the Guildhall at 12pm.

International Day for Persons with Disability event is taking place on 3rd Dec at the One Shop. 11am -3pm.

8.Date Of Next Meeting

21 January 2016. 6.30pm – 8.30pm. The Guildhall.

Map and directions at: www.northampton.gov.uk/guildhall

For more information about this meeting please contact:
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| Forum Action Plan | | | | | | |
|---|--|---|-------------------------------|--|---|--------------|
| Chair: | Cllr Christopher Malpas and Rutendo Nyatsine | | Responsible Forum: | Diverse Communities Forum | | |
| Outcomes identified within the Corporate Plan: | <ul style="list-style-type: none"> Empowered local communities with a greater capacity to become involved in community life Promote integration and cohesion Appropriate support provided to those in most need Services are fair, accessible and responsive to individual needs residents and customers feel informed and engaged in service quality and design Future developments informed by the views of local people Delivery of events to celebrate and enjoy the Town’s heritage and culture | | | | | |
| Objectives: | <ul style="list-style-type: none"> Bringing together statutory and voluntary organisations, diverse community groups and residents Promoting and encouraging equality Promoting partnership working by statutory and voluntary sector organisations and diverse groups and communities Identifying gaps in provision for diverse communities | | | | | |
| Actions: | | | | | | |
| Action | Owner | Activity (intelligence led) | Timescale | Cost | Measure | Last Updated |
| Project Diversity | NBC – Suzanna Storey/Pauline Woodhouse | <p>Opportunity to increase the attendance at the forums, by engaging community groups, this will also provide research for the film/play. Play and film to celebrate diversity – active culture of celebrations – focus groups/documentary to be produced actively promote the forum by engaging and visiting existing community groups.</p> <p>Currently on hold until lead available again.</p> | Summer 2015 | £30,000 (bid to be submitted to the Arts Council) | Film produced, Play produced, No of community groups engaged, representation at the forum | October 2015 |
| Black History Month | BME SRP – Pauline Woodhouse | <p>Workshop and performance by Three The Hard Way.</p> <p>Black History Month Calendar to be developed – waiting for community to send details of events.</p> | 30 th October 2015 | Nil (Event funded by NHFT, NBC support with venue) | Event and workshop delivered – number of attendees | October 2015 |

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| <p>Diwali Lights Celebration 2015</p> | <p>IHWO – Neelam Aggarwal and Alice Morgan</p> | <p>Forum workshop and presence. Festive road to deliver arts workshop, creation of tea lights and a banner, on Monday 26th October, 10-3pm in the Great Hall. Event in partnership with Indian Hindu Welfare Organisation, Northampton Interfaith Forum, Voluntary Impact Northamptonshire’s School of Life, and Festive Road. Participants to then have presence at Diwali Lights parade</p> | <p>26th October 7th November 2015</p> | <p>£800 (£250 School of Life, £550 Councillor Community Fund)</p> | <p>Workshop delivered and no of attendees participating in parade</p> | <p>October 15</p> |
| <p>cc alry</p> <p>R U + UR NOT +</p> <p>HIV Testing awareness and sessions in Northampton</p> <p>7</p> | <p>Solar-Northamptonshire</p> <p>Wendi Buchanan</p> | <p>To train 4 volunteers to be ‘Rapid HIV testers’, including Lee G from DeafConnect LGBT, Stella O – student at University of Northampton and two other regular volunteers.</p> <p>To purchase sufficient Rapid Testing kits and resources, pay for centre/ room use to set up a twice weekly testing sessions (1 evening and one on demand – facilitate local groups) for 6 months</p> <p>To pay for resources to improve and extend our display. ‘Pocket info cards’ with info about HIV and local testing and anti-stigma messages.</p> <p>Organise two events in Autumn to raise awareness of the increasing number of transmission in Northampton and how to get tested and maintain your status. Including with local media and statutory partners.</p> <p>Leading in to National HIV Testing week at the end of November and then to our annual events with NBC and partners for World Aids Day 2014.</p> <p>Create a positive message and dynamic spectacle with ‘Flashmob’ event and online viral ad.</p> <p>Currently on hold due to circumstances with organisation. Alice Morgan to provide support and guidance to organisation in interim.</p> | <p>August – end December</p> | <p>£5,900</p> | <p>Number of groups and individuals engaged. Online surveys completed, register of attendance.</p> <p>Visitor number at stands at events</p> <p>Report and feedback</p> | <p>July 14</p> |

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|--|--------------------------------|---|--------------|--------------|---|---------|
| Stop Search | Inspiration FM | Develop method of communicating with local communities about Stop Search | To be agreed | To be agreed | To be agreed | Sept 15 |
| Hate Crime ∞ | Alice Morgan / Luisa Jepson | Work with Disabled Peoples and LGBTQ Forum on a Hate Crime Survey, finding out about the communities experience of Hate Crime. Hate crime survey now live! All organisations to share with wider networks. Liaise with Schools about how Hate Crime is reported in schools. | September 15 | Nil | Online surveys completed, results collated, report created. | Sept 15 |
| Revisit past consultations that have come to the forum | Forum | - Northampton Faith Communities Profile and Places of Worship – Audit and needs assessment | To be agreed | Nil | To be agreed | Sept 15 |
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Other issues to discuss

- Education and underachievement
- Housing, BME Needs and Strategy, Houses of Multiple Occupation
- Zero working hours
- Northants Police – BME Recruitment Drive